

# COVID-19 Cybersecurity Precautions

PRIMEX<sup>3</sup> RISK MANAGEMENT BULLETIN

With many Primex<sup>3</sup> members and New Hampshire students working from home for the foreseeable future, there are several important things regarding cybersecurity to consider. In the event of a suspected or actual cyber-attack, please contact Primex<sup>3</sup> immediately, day or night, to report the issue to our Claims representatives. This will allow for timely remediation, a key to minimizing potential loss.



The Cybersecurity and Infrastructure Security Agency (CISA) warns individuals to remain vigilant for scams related to Coronavirus Disease 2019 (COVID-19). Cyber actors may send emails with malicious attachments or links to fraudulent websites to trick victims into revealing sensitive information or donating to fraudulent charities or causes. Exercise caution in handling any email with a COVID-19-related subject line, attachment, or hyperlink, and be wary of social media pleas, texts, or calls related to COVID-19.

CISA encourages individuals to remain vigilant and take the following precautions (see links below).

- Avoid clicking on links in unsolicited emails and be wary of email attachments. See **Using Caution with Email Attachments** and **Avoiding Social Engineering and Phishing Scams** for more information.
- Use trusted sources—such as legitimate, **government websites**—for up-to-date, fact-based information about COVID-19.
- Do not reveal personal or financial information in email, and do not respond to email solicitations for this information.
- Verify a charity's authenticity before making donations. Review the Federal Trade Commission's page on **Charity Scams** for more information.
- Review CISA Insights on **Risk Management for COVID-19** for more information.

Remember to visit our website, [www.nhprimex.org](http://www.nhprimex.org) for additional information regarding cybersecurity during this challenging time.

For more information, please contact Cori Casey, Risk Management Consultant at 800-698-2364 x118 or email [ccasey@nhprimex.org](mailto:ccasey@nhprimex.org)